Sacramento Suburban Water District Programs

RWEPAC
NOVEMBER 2018
Welcome to SSWD!
Water Loss

- Passed California Water Loss Auditor Class
- Contracted with
- Validation Score: 68
- Actions taken
  - Installed 1,586 residential meters
  - MOD Busts (SCADA Communications thing) for Well sites to improve VOS
  - 60 miles of leak detection scheduled with USA Leaks in Nov. 2018
Continued Meter Installs
- 46,244 connections
  - 4,905 non-metered customers
  - 41,339 metered
    - 38,716 AML Meters
    - 2,623 AMR Meters
  - 89.4% Metered!!!!!
- 92% Residential
- 5.3% Commercial
- 1.5% Irrigation
- 1.2%+ Industrial/Institutional
Rates

- Tiered Rate Structure
  - 1-10 CCF = $0.94
  - 11+ CCF = $1.17
- Non Residential
  - Off Peak (November – April) = $0.95
  - Peak (May – October) = $1.18
“We’re Connected” attempts to establish an understanding with the customers that water is more than just turning on the tap and water comes out.

- Community Outreach
  - Creek Week
  - Carmichael Founders Day
  - SJWD Open House
  - SSWD Open House
School Education

- Not really all that much.
- Provided some supplies to elementary schools
  - Pencil Packs
  - Coloring Books
  - Crayons
- Provided water bottles to El Camino HS Grad Night event
- We offer a bunch, just don’t really get all that much opportunities.
Residential

- Water-Wise House Calls
- Leak Investigations
- Conservation Devoices
  - Showerheads
  - Aerators
  - Outdoor stuff
- Rebates
  - Irrigation Efficiency
  - WBIC
  - Toilets
  - Clothes Washers
  - Rain Sensors
  - Pool Covers
Commercial, Industrial & Institutional

- Water-Wise Business Calls
- Leak Investigations
- Conservation Devoices
  - Showerheads
  - Aerators
  - Outdoor stuff
- Rebates
  - Irrigation Efficiency
  - WBIC
  - Toilets
  - Clothes Washers
  - Rain Sensors
  - Pool Covers

“Bloody hell! If I get another metered water bill like this, I’ll have to start selling concentrated ale.”
Large Landscape

- Water-Wise Landscape Calls
- Large Irrigation Service Customer Program
  - Special rates for irrigation customers
  - Sign an agreement for water to be discontinued during emergencies
    - Exception, irrigation to sports fields
Results

SSWD Reduction Target Tracking

Goal: 10.480 billion gallons saved since June 2015
Any Questions

“Our water bill is more than we spent on our vacation because you again left the toilet running the whole time we were away.”