



Sacramento Suburban Water District Programs

RWEPAC

NOVEMBER 2018

Welcome to SSWD!



**SACRAMENTO
SUBURBAN**

**WATER
DISTRICT**

CLEARLY REFRESHING SERVICE!

Water Loss

- ▶ Water Loss
 - ▶ Passed California Water Loss Auditor Class
 - ▶ Contracted with
 - ▶ Validation Score: 68
 - ▶ Actions taken
 - ▶ Installed 1,586 residential meters
 - ▶ MOD Busts (SCADA Communications thing) for Well sites to improve VOS
 - ▶ 60 miles of leak detection scheduled with USA Leaks in Nov. 2018

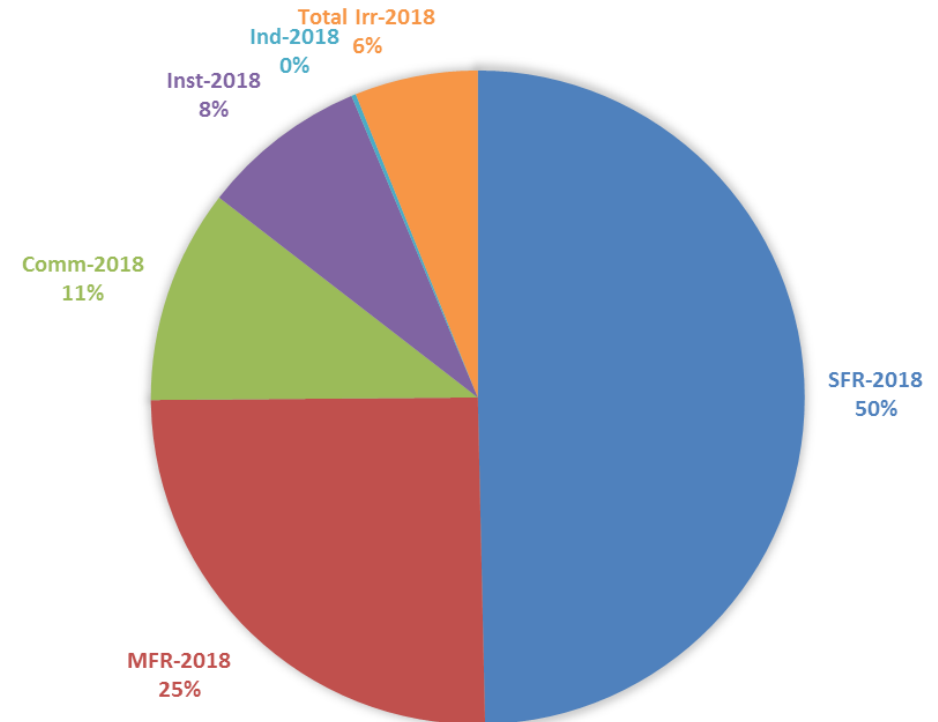


THE WITCH OF THE WEST AGAIN
SHOWED NO WATER USAGE FOR THE MONTH

Metering

- ▶ Continued Meter Installs
 - ▶ 46,244 connections
 - ▶ 4905 non-metered customers
 - ▶ 41,339 metered
 - ▶ 38,716 AMI Meters
 - ▶ 2623 AMR Meters
 - ▶ 89.4% Metered!!!!
 - ▶ 92% Residential
 - ▶ 5.3% Commercial
 - ▶ 1.5% Irrigation
 - ▶ 1.2%+ Industrial/Institutional

CONSUMPTION BY CONNECTION



Rates

- ▶ Tiered Rate Structure
 - ▶ 1-10 CCF = \$0.94
 - ▶ 11+ CCF = \$1.17
 - ▶ Non Residential
 - ▶ Off Peak (November – April) = \$0.95
 - ▶ Peak (May – October) = \$1.18



'Mother...I'm calling health and safety if you don't get rid of the water meter.'

Community Outreach



- ▶ “We’re Connected” attempts to establish an understanding with the customers that water is more than just turning on the tap and water comes out.
- ▶ Community Outreach
 - ▶ Creek Week
 - ▶ Carmichael Founders Day
 - ▶ SJWD Open House
 - ▶ SSWD Open House

School Education

- ▶ Not really all that much.
- ▶ Provided some supplies to elementary schools
 - ▶ Pencil Packs
 - ▶ Coloring Books
 - ▶ Crayons
- ▶ Provided water bottles to El Camino HS Grad Night event
- ▶ We offer a bunch, just don't really get all that much opportunities.



Residential

- ▶ Water-Wise House Calls
- ▶ Leak Investigations
- ▶ Conservation Devices
 - ▶ Showerheads
 - ▶ Aerators
 - ▶ Outdoor stuff
- ▶ Rebates
 - ▶ Irrigation Efficiency
 - ▶ WBIC
 - ▶ Toilets
 - ▶ Clothes Washers
 - ▶ Rain Sensors
 - ▶ Pool Covers



Commercial, Industrial & Institutional

- ▶ Water-Wise Business Calls
- ▶ Leak Investigations
- ▶ Conservation Devices
 - ▶ Showerheads
 - ▶ Aerators
 - ▶ Outdoor stuff
- ▶ Rebates
 - ▶ Irrigation Efficiency
 - ▶ WBIC
 - ▶ Toilets
 - ▶ Clothes Washers
 - ▶ Rain Sensors
 - ▶ Pool Covers



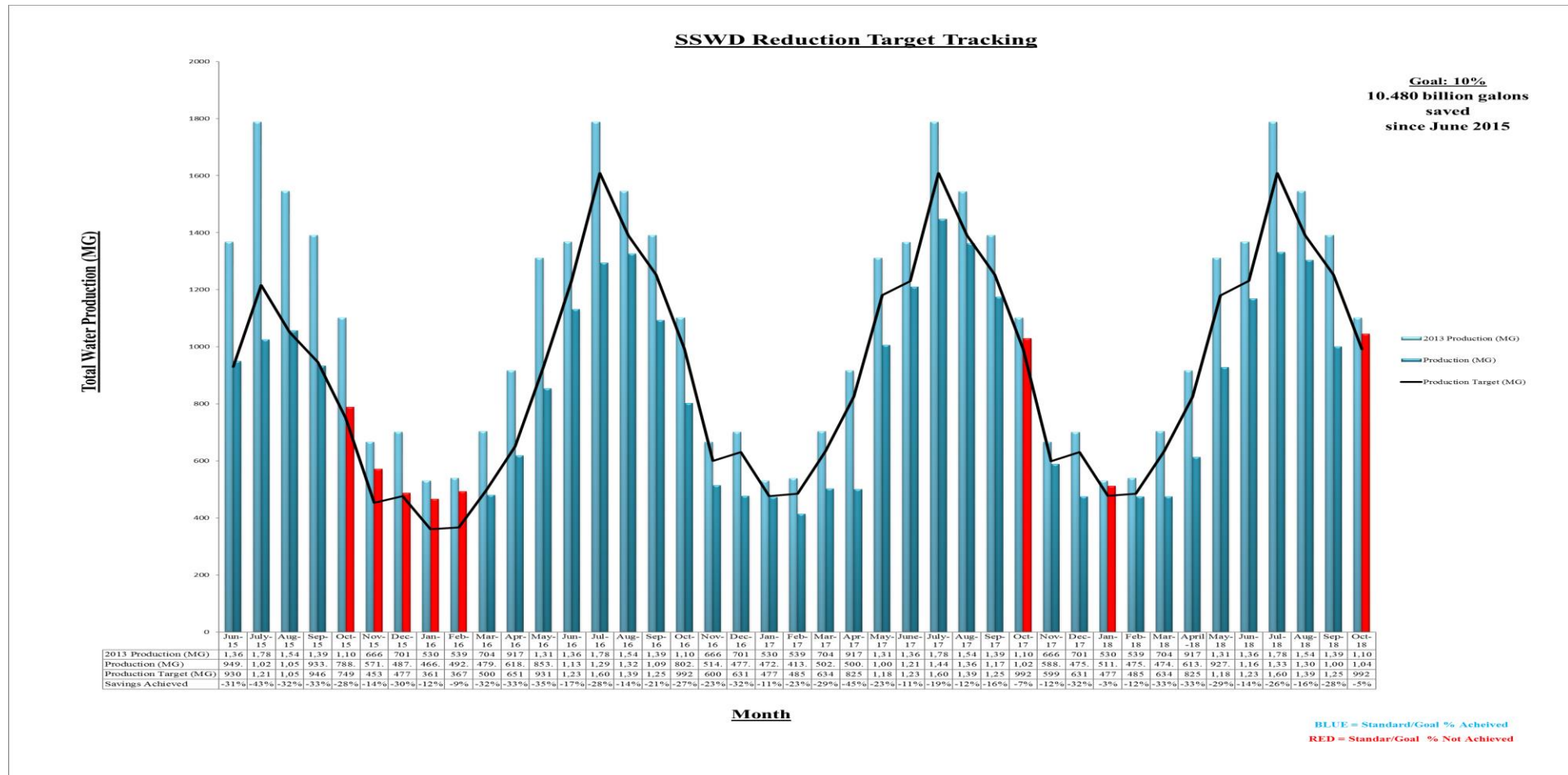
"Bloody hell! If I get another metered water bill like this, I'll have to start selling concentrated ale."

Large Landscape

- ▶ Water-Wise Landscape Calls
- ▶ Large Irrigation Service Customer Program
 - ▶ Special rates for irrigation customers
 - ▶ Sign an agreement for water to be discontinued during emergencies
 - ▶ Exception, irrigation to sports fields



Results



Any Questions



"Our water bill is more than we spent on our vacation because you again left the toilet running the whole time we were away."