

The Regional Water Efficiency Program 2022 YEAR IN REVIEW



The Regional Water Authority's Regional Water Efficiency Program (RWEP) brings together 19 participants serving 2 million people to promote water efficiency in the Sacramento region. For over two decades, RWEP participants have partnered to:

- **ENGAGE** in a regional strategy to preserve local water resources
- **NETWORK** and share best practices
- **LEVERAGE** dollars with other regional utilities and partners
- **BUILD** economies of scale for attracting grants
- MAXIMIZE advertising dollars for broad and consistent customer outreach
- **PROVIDE** a regional school education program
- **DEVELOP** and promote a regional customer-facing website— BeWaterSmart.info

ATTRACTING GRANT FUNDING

The RWEP allows members to leverage their investments in water efficiency and take advantage of grant funding available now and in coming years. Since 2003, the program has secured nearly \$19.9 million from highly competitive grant programs, including more than \$6 million in grants in just the past four years.

Grant	Projects	Funds Received	Begin Date	End Date
Regional San/RWA Annual Water Conservation Program	Rebates for Toilets, Clothes Washers, and Pre-Rinse Spray Valves	\$350,000	6/1/22	6/1/23
Proposition 1 Round 1	Regional Leak Detection Repair, Customer Rebates, and Indoor/Outdoor Studies	\$2,444,000	6/26/20	12/31/23
Bonneville Environmental Foundation	Lower American River Commercial, Industrial, and Instutional (CII) Landscape Transformation Project	\$250,000	3/1/21	12/31/22
Urban and Multibenefit Drought Relief Grant Program	Sacramento Regional Indoor Direct Install Project	\$500,000	6/11/22	4/1/25
Urban Community Drought Relief Grant Program	Disadvantaged Community Indoor Fixture Direct Installation, Turf Replacement, and Public Outreach	\$3,000,000	7/1/22	8/31/26

CREATING A CONDUIT FOR PROGRAMS

The RWEP provides an avenue for water providers to partner with local and state agencies on rebate programs and services that would otherwise be impractical or impossible. RWEP manages these programs for water providers and serves as a conduit for funding and reimbursement.







Water-Wise Landscape Incentives and Leak Investigations

RWEP provided rebates to residential and commercial customers in partnership with the California Department of Water Resources using Proposition 1 funding (the Water Quality, Supply and Infrastructure Improvement Act of 2014).

2022 Rebate Activity 239,645 4,173 1,464 1,381 square feet of turf drip or low-volume sprinkler heads pipe and pipe or nozzles replaced irrigation parts fittings 1,049 irrigation leak investigations flow sensors pressure controllers regulators

High-Efficiency Toilets and Clothes Washers

In partnership with Regional San, the RWEP distributed over 1,540 rebates to replace older toilets and clothes washers with high-efficiency models.





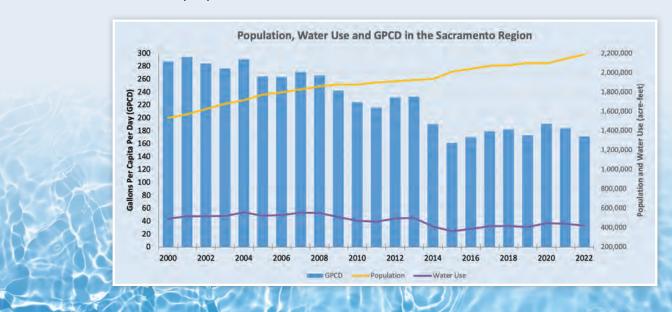


Media Event Highlights Rebate-Funded Landscape Makeover

The RWEP hosted a media event in partnership with Save Our Water to highlight a Folsom business that utilized a regional rebate to transform lawn to a low-water landscape. The event included speakers from RWA, State Water Resources Control Board member Nichole Morgan and California Natural Resources Secretary Wade Crowfoot. The rebate program was funded by a grant from the Bonneville Environmental Foundation and transformed 10 business and institutional landscapes for an estimated 15-year savings of 250 million gallons.

TRACKING WATER USE

Over the last 22 years, the region's water use has been steady even though the population grew nearly 43 percent from 1.5 million to almost 2.2 million people.



Invaluable Insight into Attitudes About Drought and Efficiency

In 2022, RWA conducted four virtual focus groups in both English and Spanish, as well as a statistically valid public opinion survey.

The focus groups provided qualitative information and feedback on draft and existing creative concepts for outreach and advertising.

The survey provided an opportunity to see whether focus group findings were widely held by others in the region. Results from both the focus groups and survey were used to refine messaging and campaign materials in 2022 and beyond.



ADVERTISING AND PUBLIC **SERVICE ANNOUNCEMENTS**

Conserving Water While Preserving Trees

In 2022, the RWA Regional Water Efficiency Program focused on encouraging residential water customers to reduce lawn watering while continuing to water trees during California's drought to support the Governor's request of water providers to voluntarily reduce water use by 15 percent. Additionally, the RWEP continues to partner with the Sacramento Tree Foundation to help maintain and expand the region's healthy tree canopy.



TELEVISION

KXTV ABC10

172 advertisements

3,622,000 impressions

1,366,307 people reached

> 6.1 frequency

Premion (Streaming TV)

822,061

822,061 impressions

684,013 people reached



BILLBOARDS (digital and static)

10,755,282 impressions

(5,945,646 of these in kind)

CAPITAL PUBLIC RADIO

Broadcast

478

sponsorships (120 of these in-kind)

1,583,700 impressions

400,300 people reached

> 5.9 frequency

Cap Radio Digital

355,701 impressions

> 287 clicks







1,378 advertisements (492 of these in-kind)



5,543,100 impressions 1,454,000



people reached

frequency



WATER SPOTS WINNER MOVIE THEATER PREMIERE

The RWEP utilized the 2022 Grand Prize winner in the Water Spots Video Contest as advertising during the summer at the 16-screen Century Blue Oaks theatre in Rocklin. The video, "Doing Your Part," played before some of the biggest movies of the summer, including Top Gun and Jurassic World. The video appeared 2,619 times and delivered roughly 49,000 impressions.

SPANISH MEDIA

Entravision (Radio)

1,171 advertisements

874,300 impressions

116,700 people reached

7.5 frequency

Telemundo (Streaming)

76,840 advertisements

76,840 impressions

> 4.38 frequency

> > 23 clicks

Telemundo (TV)

148 advertisements

186,000 impressions

116,999 people reached

> 1.9 frequency





PUBLIC SERVICE ANNOUNCEMENTS (PSAS)

The RWEP partnered with PCWA to customize and use their video on the bucket method for watering young trees (utilizing a Bucket Band from Colfax High School) as a regional PSA.

Television

Videos: "Bucket Band" tree watering, "Doing Your Part" Water Spots winner and "Nuts" check the soil and save

outlets broadcast

995 times

3,520,000 impressions

\$90,750

in value had they been purchased as advertising

Radio

Live read messages on outdoor water efficiency and tree care

stations broadcast

425

1,063,500 impressions

\$34,300

in value had they been purchased as advertising

ONLINE

Facebook

1,886,887 impressions

> 871,213 people reached

27,251

Google

3,895,205 impressions

5,907 clicks

PARTNERSHIPS TO EXTEND MESSAGING

Gardening Influencers

The RWEP continued its successful partnerships with regional gardening influencers to encourage their communication of water efficiency topics, messages and tips and build the Be Water Smart brand as the go-to resource for water efficiency:



GREEN ACRES GARDEN PODCAST



Flower Power Garden Hour Podcast:

Interviews with regional water efficiency experts; promotional message during podcasts, logo and website links on the podcast website, Facebook page and YouTube channel.

Green Acres Garden Podcast:

Promotional message at the end of podcasts, logo and website link on the podcast web page.

Sacramento Digs Gardening Blog:

Recognition and links from the blog website, in eblasts, and on the blog Facebook page and YouTube channel.



Sacramento Tree Foundation | Videos for Diverse Communities

The RWEP refined its Spanish-language video on watering mature trees per focus group feedback. In addition, longtime program partner the Sacramento Tree Foundation translated RWA's videos on watering mature trees and watering young trees using the bucket method into multiple languages: Russian, Hmong, Vietnamese, Tagalog, and Simplified Chinese.



National Honors

During the year, RWA's Garden Smart magazine was awarded top honors for Best Garden Marketing Publication by Garden Publications International, an organization of professional communicators in the green and garden industry.



Garden * SMART

Create a beautiful stress-free

Do these five

Sacramento-area landscape year round

Local Nurseries and Irrigation Stores:

Distributed nearly 4,500 copies of RWEP's glossy garden magazine Garden Smart free of charge via 20 nurseries and irrigation store partners throughout the Sacramento region.



PARTICIPATING AGENCIES

The success of the Regional Water Efficiency Program depends upon the RWA members who financially contribute to the program. *Thank you to 2022 RWEP participants:*

RWA MEMBERS:

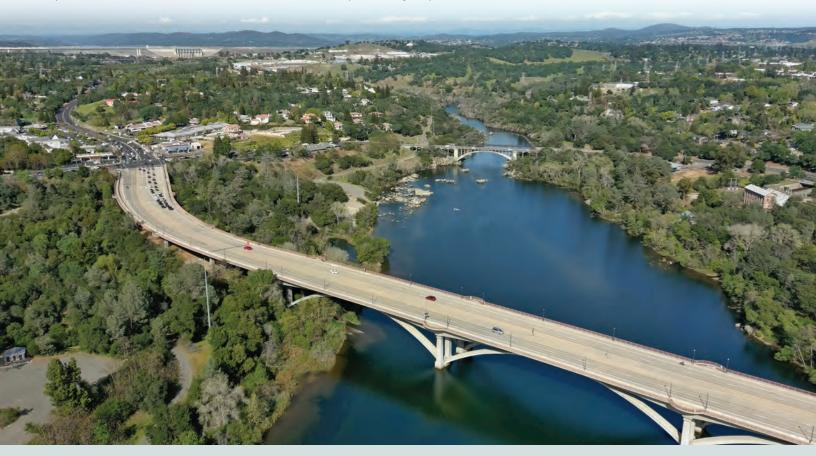
California American Water
Carmichael Water District
Citrus Heights Water District
City of Folsom
City of Lincoln
City of Roseville
City of Sacramento

City of West Sacramento
Del Paso Manor Water District
El Dorado Irrigation District
Elk Grove Water District
Fair Oaks Water District
Golden State Water Company
Orange Vale Water Company
Placer County Water Agency

Rancho Murieta Community Services District Sacramento County Water Agency Sacramento Suburban Water District San Juan Water District

RWA ASSOCIATES:

Regional San







LEARN MORE

Amy Talbot, Water Efficiency Program Manager | Regional Water Authority 5620 Birdcage Street, Suite 180 | Citrus Heights, CA 95610

(916) 967-7692 | atalbot@rwah2o.org | www.BeWaterSmart.info | www.rwah2o.org