PLACER COUNTY WATER AGENCY

RWEPAC HOST PRESENTATION

NOVEMBER 12, 2024

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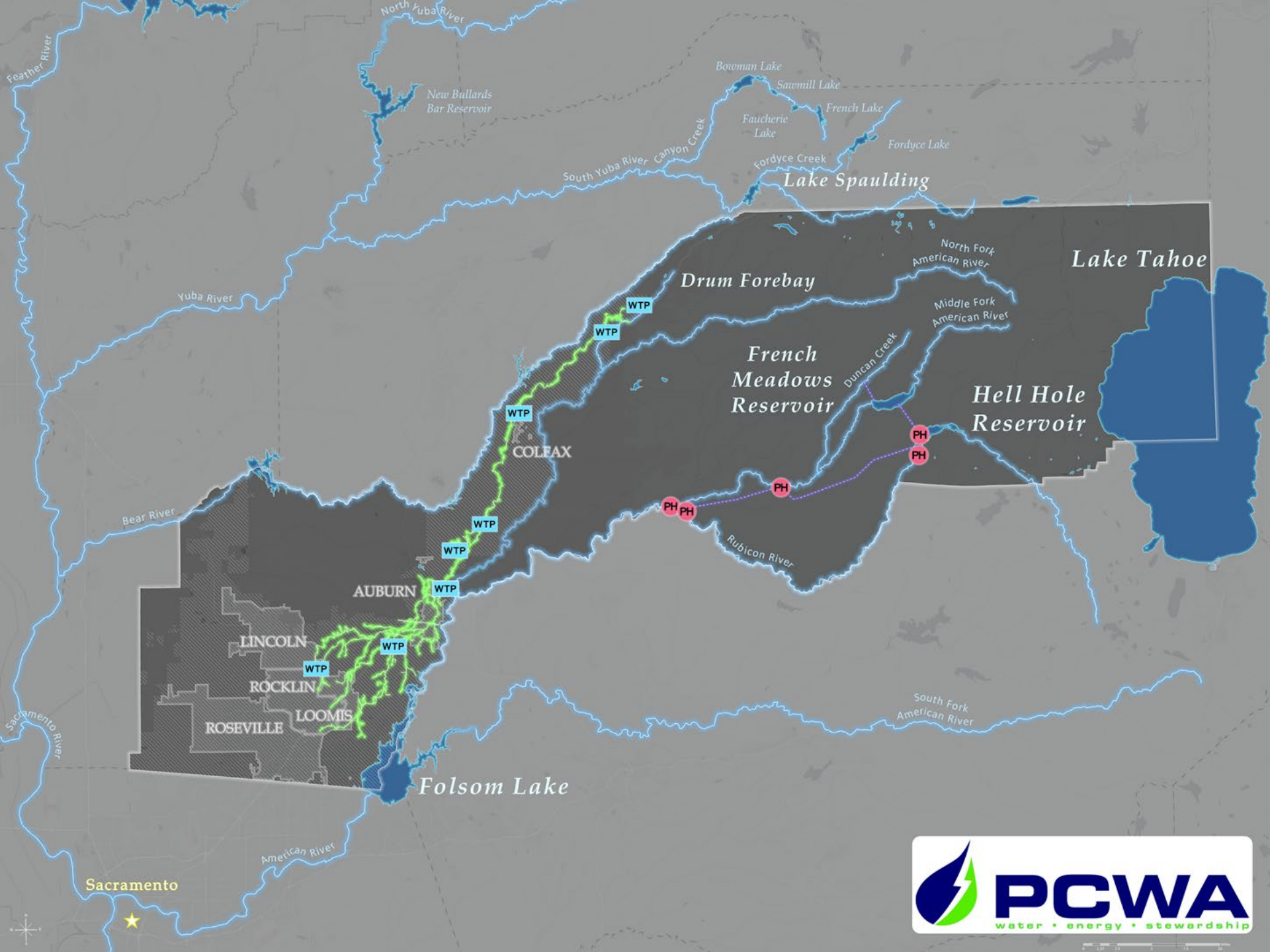
OVERVIEW

- PCWA-AT-A-GLANCE
- OVERVIEW OF WATER EFFICIENCY DIVISION ROLES
- PCWA METERS
- METER REPLACEMENT STUDY FINDINGS
- ENDPOINT FAILURE
- REBATES OVERVIEW
- LOOMIS DEMONSTRATION GARDEN PARTNERSHIP


Feather River
North Yuba River
New Bullards Bar Reservoir
Bowman Lake
Sawmill Lake
French Lake
Faucherie Lake
Fordyce Lake
Fordyce Creek
Canyon Creek
South Yuba River
Lake Spaulding
Yuba River
Drum Forebay
North Fork American River
Lake Tahoe
Middle Fork American River
French Meadows Reservoir
Duncan Creek
Hell Hole Reservoir
WTP
COLFAX
PH
Bear River
Rubicon River
AUBURN
LINCOLN
ROCKLIN
LOOMIS
ROSEVILLE
South Fork American River
Sacramento River
Folsom Lake
American River
Sacramento
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PCWA-AT-A-GLANCE

PCWA AT-A-GLANCE

343,000
acre-feet of reservoir storage capacity

236,900
acre-feet of water delivery capacity

44,000+
customers provided with water service

1957
the year the Agency was created

1,500
square miles of service area

646
miles of treated water pipeline

223.75
megawatts of installed generation capacity

170
miles of canal

9
water treatment plants delivering safe drinking water

5
powerhouses supplying clean hydroelectric energy to the CA grid

5
member Board of Directors, elected by the people of Placer County, and serving 4-year terms

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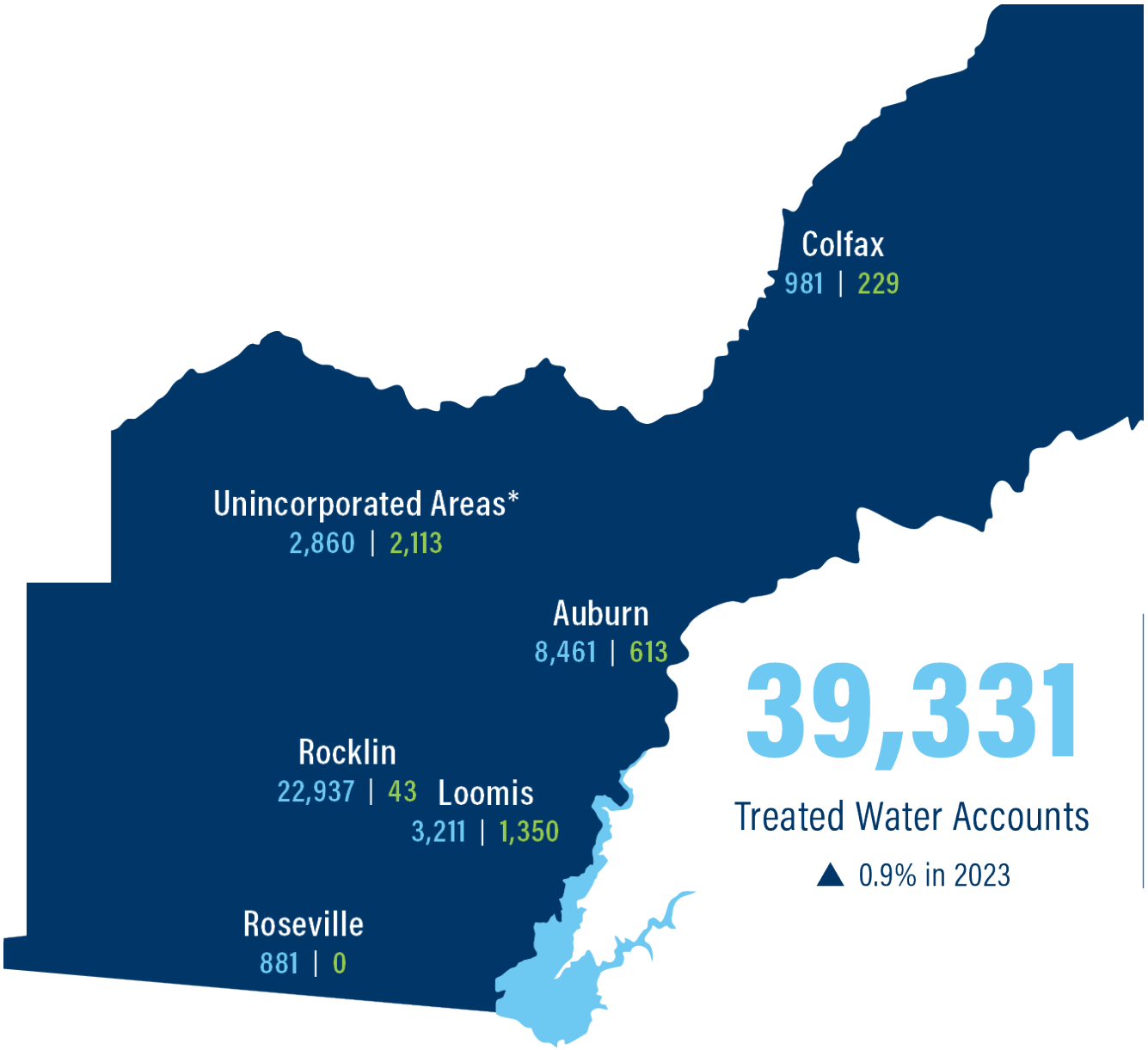

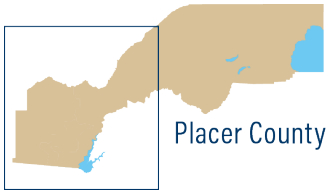

***Unincorporated Areas include:**

Alta	Lincoln
Applegate	Meadow Vista
Dutch Flat	Newcastle
Gold Run	Penryn
Granite Bay	Weimar

39,331

Treated Water Accounts

▲ 0.9% in 2023

4,348

Untreated Water Accounts

▼ -0.7% in 2023

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Agency Meters

Nearly **40,000** treated water meters

97% of meters are small meters (sizes 5/8”, 3/4”, 1”)

3% Intermediate/large meters are tested and rebuilt on scheduled intervals (sizes 1 ½”, 2” and 3”, 4”, 6”, 8”)

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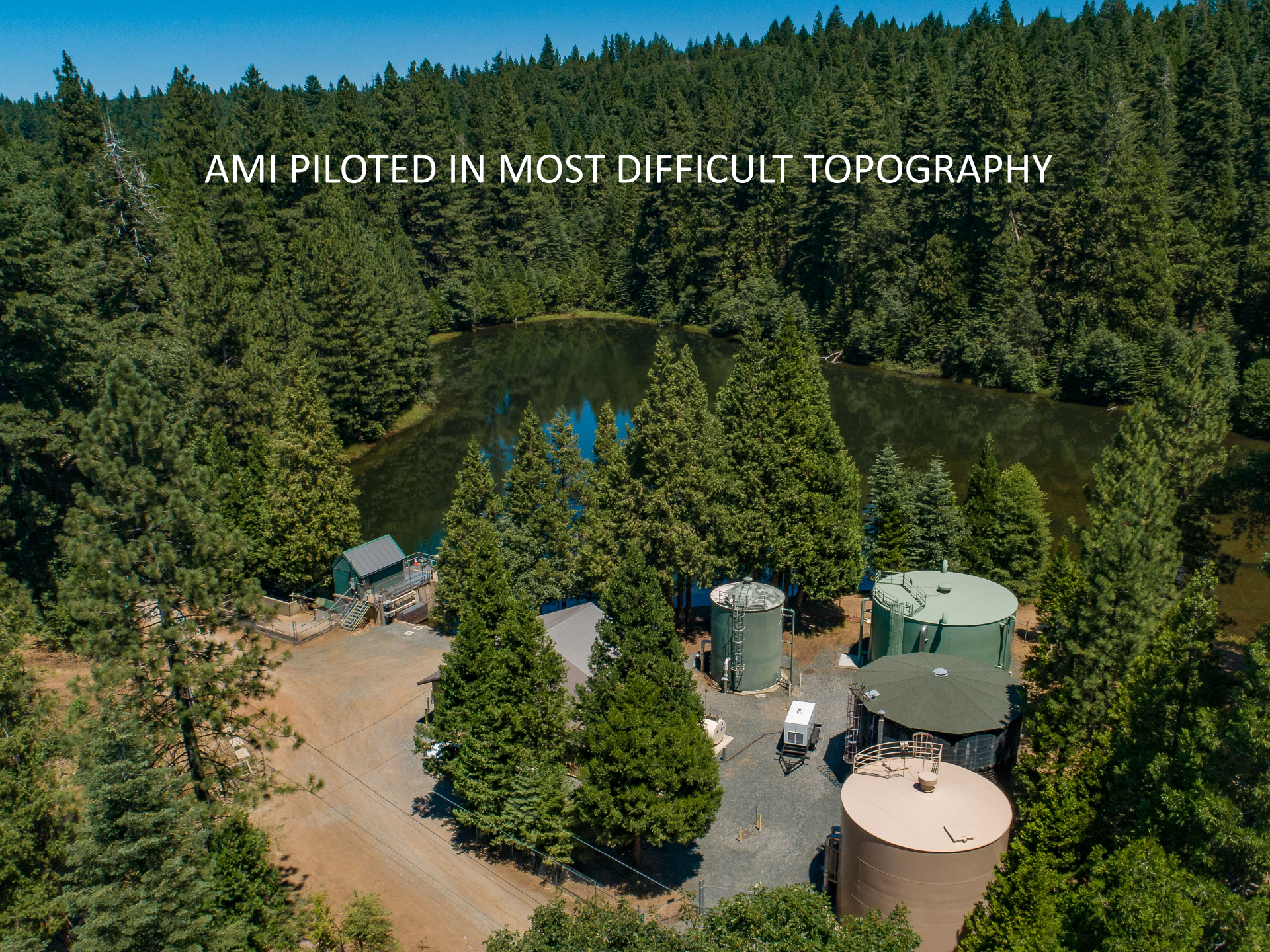
AMI PILOTED IN MOST DIFFICULT TOPOGRAPHY



OUR JOURNEY ON ADDRESSING METER REPLACEMENT

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WHEN IS OPTIMAL FOR METER REPLACEMENT

Depends on cost of replacement and potential revenue loss due to inaccurate reads

Data we have:

- Age of meters
- Consumption of water through the meter
- Amount billed by consumption
- Meter reading Cycle and routes
- Meter costs
- Customer category

Data we need (identified in this analysis):

- Accuracy information of random sample of small meters
- More accuracy information of tested large meters based on revenue profile

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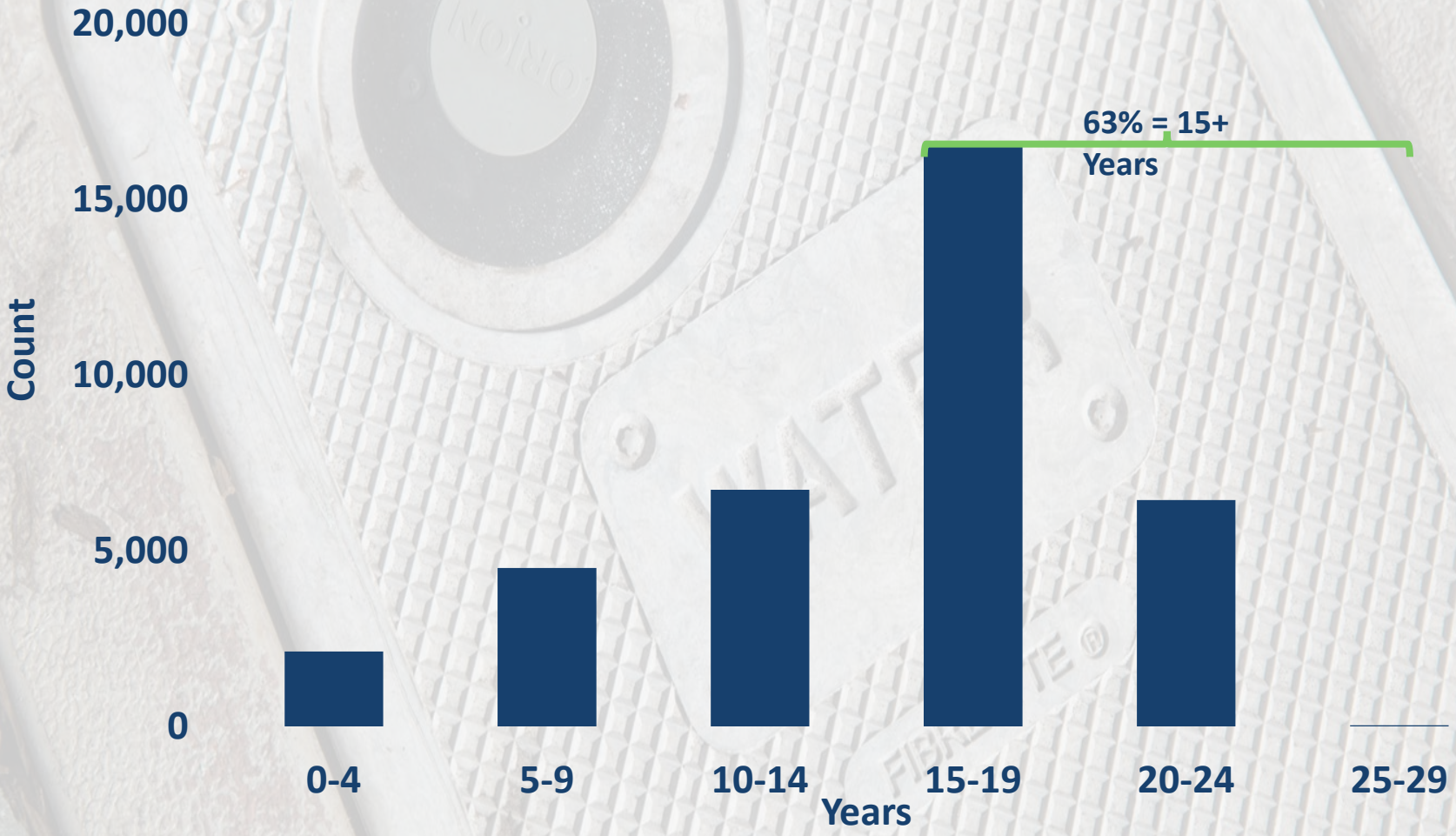
Treated Water Meter Age

Small, Intermediate, and Large Meters



Assessing the State of Customer Meter Accuracy Testing and Replacement Practices Project
https://www.awwa.org/Resources-Tools/Technical-Reports

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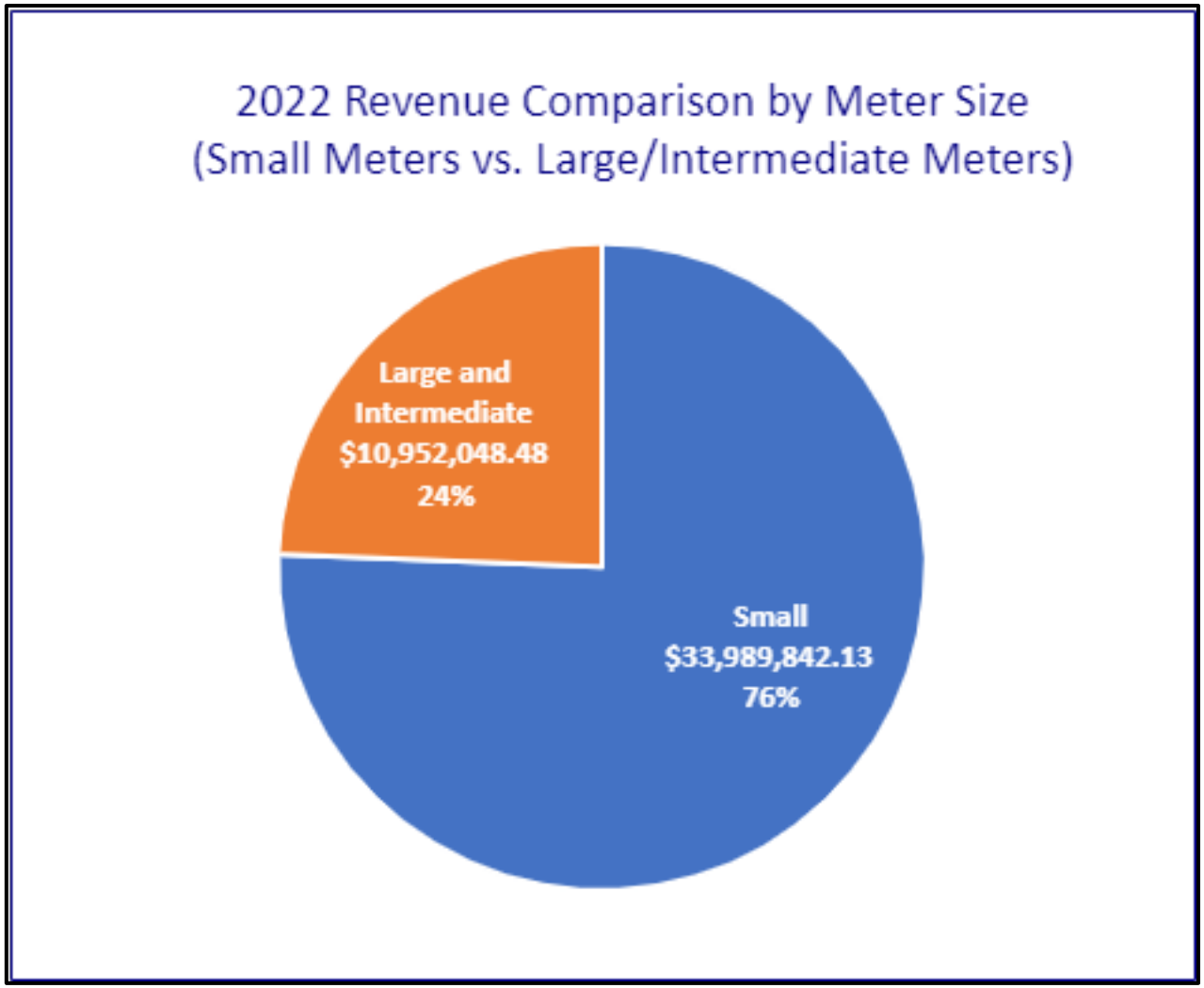
REVENUE OF SMALL AND LARGE METERS



Of $44 million

- More than $33 million from 36,000 small meters
- More than $10 million from 1,100 larger meters

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QUADRANT 1: URGENT IMPORTANT CRISIS HITS

END POINT FAILURE – 5 YEAR AVERAGE WAS 90 PER MONTH

2024 Crisis Building

Month	Failed Endpoint Count	Total Failed Endpoints
Jan	264	264
Feb	256	520
Mar	202	722
Apr	266	988
May	272	1,260
Jun	267	1,527
Jul	493	2,020
Aug	417	2,437
Sep	298	2,735
Oct 17	290	**3,025**
Average	304	

Challenges/Actions Taken

- Endpoint connectors and Register Connectors – not matching up – Nicor vs Itron
- More failures than capacity to keep up
- Maximized use of Reading Software
- Increased people reading
- Utilizing temporary staff to manually read
- Pivoted Meter Retrofit CIP $$ to AMI endpoints

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LAWN REPLACEMENT REBATE

Before

After

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WATER EFFICIENCY REBATES 2021-2023

Rebate Type	Amount Rebated to Customers			
	2021	2022	2023	% change 2023 to 2022
High Efficiency Toilet (HET)/Urinal Rebate	$14,611	$9,657	$2,750	-72%
High Efficiency Clothes Washing (HEW) Machine Rebate	$15,900	$11,250	$10,950	-3%
Lawn replacement Rebate	$67,127	$86,665	$53,244	-39%
Irrigation Efficiencies Rebate	$37,677	$23,855	$12,572	-47%
Pool Cover Rebate	$700	$700	$300	-57%
Smart Controller Rebate	$13,557	$32,019	$26,194	-18%
Untreated Water Tank Rebate		$2,500	$14,747	490%
Water Leak Rebate – *Prop 1 funded*			$17,528	New in 2023
Total:	**$149,572**	**$166,646**	**$138,285**	**-17%**

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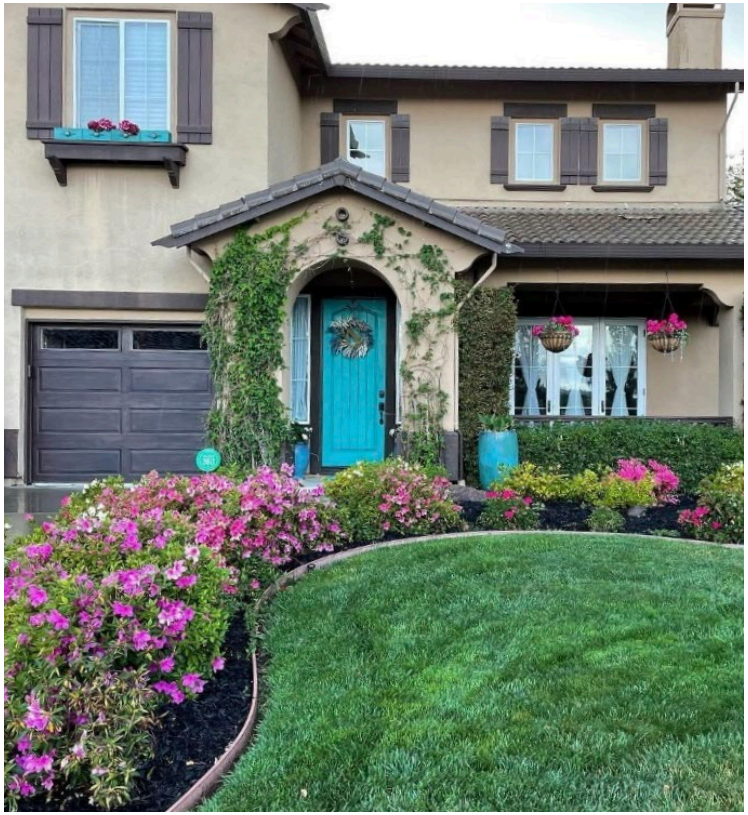
LAWN REPLACEMENT REBATE

Before



After

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LAWN REPLACEMENT REBATE

Before

After

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Reflection 2022 & 2023

	2022 (pilot)	*2023*
Applications	26	53
Completed Rebates	10	19
Average Property Size	6 acres	8 acres
Average Tank Cost	$1,800	$1,605
Average cost per/gal (Tank)	$0.96	$0.74




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QUESTIONS?

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